Responsibly Linking Data.

Legal aspects in the GDPR (NL: AVG) Perspective

ODISSEI workshop, Utrecht, October 26 2017

Marlon Domingus



Open Data Infrastructure for Social Science and Economic Innovations





Agenda

- The GDPR in the context of Academic Research
- Research Scenarios
- Typical issues
- Next Steps



The GDPR in the context of Academic Research

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Does Privacy Threaten Research And / Or

Does Research Threaten Privacy?

- The GDPR defines privacy rights and responsibilities
- but with the intend to facilitate the responsible free floating of data within the EU to strengthen the internal market, especially by public private driven innovation.
- The Right to Privacy is not an absolute right, but a fundamental right amongst other rights.

"The right to the protection of personal data is not an absolute right; it must be considered in relation to its function in society and be balanced against other fundamental rights, in accordance with the principle of proportionality."

Recital (4) GDPR

- Conclusion: no business as usual, but also no disruption of research.
- GDPR is a game changer, and we have to shift to the new paradigm

Code: What, How and Who

October 2017 25 May 2018

What & How



Who

University: necessary general conditions to enable researchers to demonstrate compliance; policy, guidelines, infrastructure and skilled and available research support staff.

Dean: additional necessary discipline specific conditions to enable researchers to comply; policy, guidelines, infrastructure and skilled and available research support staff.

Faculty: follow privacy principles & use policy, guidelines, infrastructure and skilled and available research support staff.

2. The EU General Data Protection Regulation:

Privacy Before, During and After Research

HOW TO TREAT PERSONAL DATA IN RESEARCH.

RESPONSIBLE USE OF PERSONAL DATA BEFORE, DURING AND AFTER RESEARCH.

<u>1_2</u>

3

4

<u>5</u>

<u>6</u>

PBD

Privacy By Design & Privacy By Default. In your research design, comply to the 'principles relating to processing of personal data' (Artide 5, GDPR): lawfulness, fairness, transparency, purpose limitation, data minimisation, accuracy, storage limitation, integrity, confidentiality and accountability. DPIA

Data Protection Impact
Assessment.
Participate in a DPIA, with
research support staff, Legal and
IT, to identify privacy and security
risks in your research project and
formulate suitable
countermeasures. These entail
organisational aspects (roles and
responsibilities) as well as using
privacy enhancing technologies
and trusted infrastructures.
Document necessary steps in your
data management plan.

Inform

Make sure the participants in your research, as well as your research partners, are well informed about the purpose of the research, the risks for the participants and the implemented countermeasures.

Control

Be in control and accountable: able to demonstrate compliance with the 'principles relating to processing of personal data'. Safe

Work with the de-identified data. Use a computer with an encrypted hard drive, encrypt your sensitive data, use a safe environment for file storage and sharing. Don't leave printouts on the printer or desk, don't leave your documents on a public computer, don't use public wifi, don't work where others can easily watch your screen or can hear you talk.

FAIR

Make your de-identified data Findable, Accessible, Interoperable and Reusable in an online data repository. Use data citations in your publications to credit your work and the work by others.

For More Information visit www.gdprcoalition.ie

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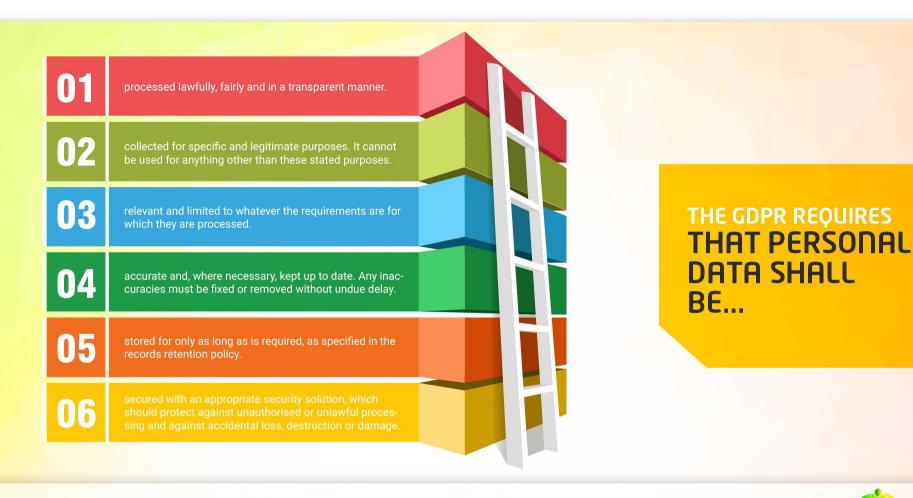
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1. The EU General Data Protection Regulation:

Article 5 GDPR: Principles Relating to Processing of Personal Data



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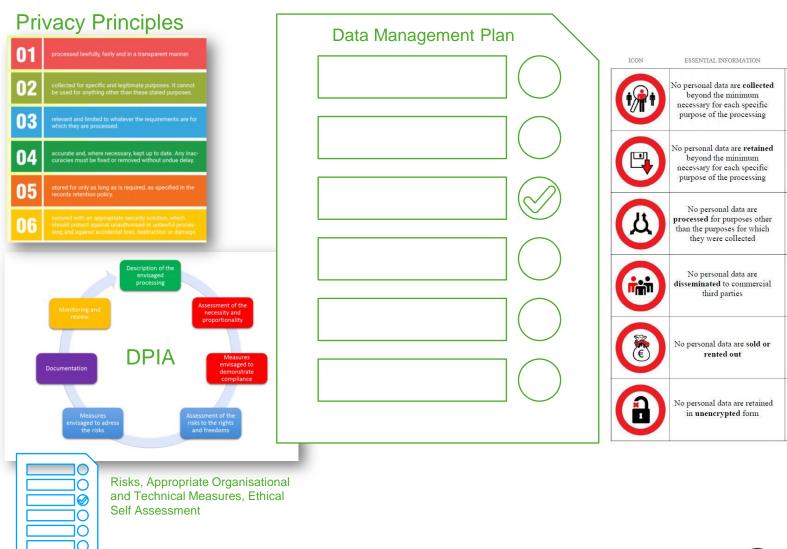
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Privacy Before Research: Data Management Plan





Two Models of Governance

Command & Control

- Fixed norm
- Actor
- Sanction

Example: METC

Reflexive regulation

- Situated norm
- Multiple Actors
- Learn

Example: intervision



Reprise: Two Models of Governance

Reflexive regulation

- Situated norm (in context)
- Multiple Actors
- Focus Points: Learn
- Nature of the Data
- Nature of the Consortium
- Nature of the Dataflow
- Appropriate Measures



Balancing the legitimate interests of the research and the privacy rights of the individual

"The right to the protection of personal data is not an absolute right; it must be considered in relation to its function in society and be **balanced** against other fundamental rights, in accordance with the principle of proportionality."

Recital (4) GDPR

"processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject [...]"

Article 6(1)f GDPR



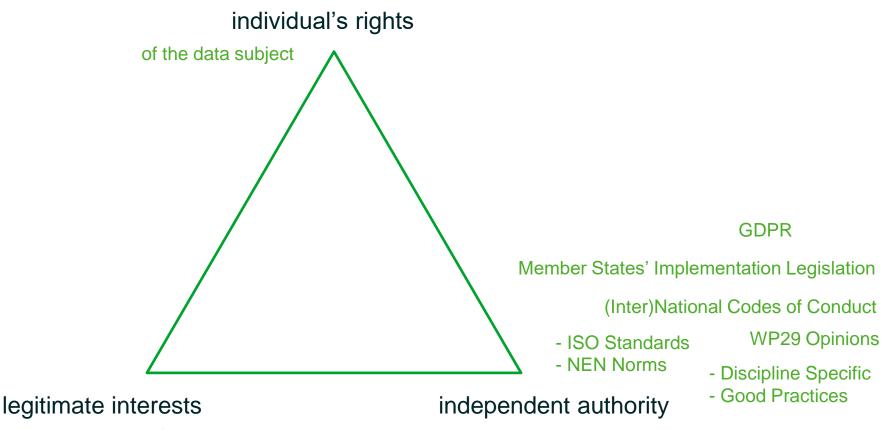
Balancing the legitimate interests of the researcher and the privacy rights of the individual

Article 8 - Protection of personal data

- 1. Everyone has the right to the protection of personal data concerning him or her.
- 2. Such data must be processed fairly for specified purposes and on the basis of the consent of the person concerned or some other legitimate basis laid down by law. Everyone has the right of access to data which has been collected concerning him or her, and the right to have it rectified.
- 3. Compliance with these rules shall be subject to control by an independent authority.



Balancing the legitimate interests of the researcher and the privacy rights of the individual



public interest of research



Balancing. Four Steps.

1. Legitimate interests of controller or 3rd party

- freedom of expression
- direct marketing and other forms of advertisement
- enforcement of legal claims
- prevention of fraud, misuse of services, or money laundering
- physical safety, security, IT and network security
- whistle-blowing schemes

2. Impact on data subject

Actual and potential repercussions

- Nature of the data
- How the data are processed
- Reasonable expectations data subject
- Nature of controller vis-à-vis data subject

3. Make provisional balance

"Necessary"

- Least intrusive means
- Reasonably effective
- Balance of interests

4. Safeguards

Measures to ensure that the data cannot be used to take decisions or other actions with regard to individuals.

- anonymisation techniques, aggregation of data
- privacy-enhancing technologies, privacy by design
- increased transparency
- general and unconditional right to opt-out



Research Scenarios and the General Data Protection Regulation Privacy Principles and Corresponding Actions

Met de huidige stand van de techniek (anno 2016) worden de volgende maatregelen doorgaans als passend gezien:

- 1. Authenticatie op een vertrouwde locatie, zoals een werkplek²⁴ binnen een beveiligd kantoor en op een beveiligd netwerk²⁵, vindt minimaal op basis van een kenniskenmerk (wachtwoord) plaats.
- 2. Authenticatie op een niet-vertrouwde locatie, zoals een werkplek thuis of in een openbare ruimte, of via een niet vertrouwd netwerk²⁶, vereist naast het kenniskenmerk ook een bezitskenmerk.
- 3. Persoonsgegevens die worden verstuurd over het bedrijfseigen beveiligde netwerk worden bij voorkeur versleuteld; buiten het eigen beveiligde netwerk, zoals Internet, worden ze altijd versleuteld. Dit geldt ook op draagbare media.
- 4. Services²⁷ die persoonsgegevens verwerken of aanbieden zijn niet te benaderen zonder autorisatie en authenticatie, bijvoorbeeld door het gebruik van certificaten.
- 5. Fysieke en logische maatregelen schermen de verwerking van de persoonsgegevens af, bijvoorbeeld door servers in afgesloten ruimtes te plaatsen en systemen/componenten te 'hardenen'²⁸.
- 6. De toegang tot persoonsgegevens door systeembeheerders wordt vastgelegd (tijd en raadpleger worden gelogd).
- 7. De toegang en het gebruik wordt vastgelegd (tijd, raadpleger, proces, en resultaat worden gelogd).

In aanvulling op de maatregelen voor de 'gewone' persoonsgegevens worden de volgende maatregelen voor bijzondere persoonsgegevens doorgaans als passend gezien:

- 8. Authenticatie vindt naast het kenniskenmerk altijd ook op basis van een bezitskenmerk plaats.
- 9. Bijzondere persoonsgegevens worden, ook als ze verstuurd worden over het bedrijfseigen beveiligde netwerk, versleuteld.

What we don't want; Data Breaches 2017:

3	Entity	alternative name	story	YEAR	records lost	ORGANISATION	METHOD OF LEAK
4	CEX		A misconfigured spambot leaked full contact info & financial details, although the newest financial data dates to 2009.	14	2000000	retail	accidentally published
5	Instagram		A bug exposed user's contact information. Instagram initially said it affected only verified accounts, but has now admitted non-verified users were also affected. Instagram hasn't confirmed numbers, but hackers say they have info from 6m accounts.	14	6000000	web	hacked
6	Equifax		If you have a credit report, there's a good chance that you're one of the 143 million American consumers whose sensitive personal information was exposed in a data breach at Equifax, one of the nation's three major credit reporting agencies.	14	143000000	financial	hacked
7	Nival	Videogame maker	A teen hacker has randomly hacked several Russian websites. In a statement, he claims the hack was revenge for the MH17 crash. The companies affected have not commented, however Troy Hunt, a security researcher, has confirmed its legit. Nival and KM.ru were both hacked.	14	1500000	web	hacked
8	KM.ru	News site and email provider	A teen hacker has randomly hacked several Russian websites. In a statement, he claims the hack was revenge for the MH17 crash. The companies affected have not commented, however Troy Hunt, a security researcher, has confirmed its legit. Nival and KM.ru were both hacked.	14	1500000	web	hacked
9	Waterly	App for paying water bills	Jan 2017. Israel-based app contained a vulnerability in the sign-in process that could potentially expose user account details. The problem was fixed within 2 weeks of being identifiied.	14	1000000	арр	poor security

1	name =	alternativename =	notes	primaryval =			type =
2	Ohio State University			6	760,000	academic	hacked
3	Stanford University		Tens of thousands of past and current Stanford University employees had personal information - including their dates of birth, Social Security numbers and home addresses - stored on the hard drive of a stolen university laptop.	4	72,000	academic	lost / stolen computer
4	University of California Berkeley	details on students, alumni and others		5	160,000	academic	hacked
5	University of Miami		Thieves stole a briefcase containing data tapes out of a vehicle used by a private off-site storage company. Anyone who had been a patient of a University of Miami physician or visited a UM facility since 1999 is likely included on the tapes. The data included names, addresses, Social Security numbers and health information. 47,000 of these records may have included credit card or other financial information regarding bill payment.	4	2,100,000	academic	lost / stolen computer
6	University of Utah Hospitals & Clinics	stolen data tapes	The data tapes were stolen by petty thieves from an employee's car. According to police reports the thieves tried - and failed - to view the tapes using a VHS player.	4	2,200,000	academic	lost / stolen media
7	University of Wisconsin - Milwaukee			7	73,000	academic	hacked
8	Yale University			6	43,000	academic	accidentally published

Privacy Before Research: Privacy by Design Strategy ('traditional research')

	PRIVACY BY DESIGN STRATEGY	DESCRIPTION
1	Minimize	The amount of personal data should be restricted to the minimal amount possible (data minimization).
2	Hide	Personal data and their interrelations should be hidden from plain view.
3	Separate	Personal data should be processed in a distributed fashion, in separate compartments whenever possible.
4	Aggregate	Personal data should be processed at the highest level of aggregation and with the least possible detail in which it is (still) useful.
5	Inform	Data subjects should be adequately informed whenever processed (transparency).
6	Control	Data subjects should be provided agency over the processing of their personal data.
7	Enforce	A privacy policy compatible with legal requirements should be in place and should be enforced.
8	Demonstrate	Data controllers must be able to demonstrate compliance with privacy policy into force and any applicable legal requirements.



Privacy Before Research: Privacy by Design Strategy (Big Data research)

	BIG DATA VALUE CHAIN	KEY PRIVACY BY DESIGN STRATEGY	IMPLEMENTATION		
		MINIMIZE	Define what data are needed before collection, sele before collect (reduce data fields, define relevant contro delete unwanted information, etc), Privacy Impa Assessments.		
		AGGREGATE	Local anonymization (at source).		
1	Data acquisition/collection	HIDE	Privacy enhancing end-user tools, e.g. anti-tracking tools, encryption tools, identity masking tools, secure file sharing, etc.		
		INFORM	Provide appropriate notice to individuals – Transparency mechanisms.		
		CONTROL	Appropriate mechanisms for expressing consent. Opt-out mechanisms. Mechanisms for expressing privacy preferences, sticky policies, personal data stores.		
2	Data analysis & data curation	AGGREGATE	Anonymization techniques (k-anonymity family, differential privacy).		
	curation	HIDE	Searchable encryption, privacy preserving computations.		
3	Data storage	HIDE	Encryption of data at rest. Authentication and access control mechanisms. Other measures for secure data storage.		
		SEPARATE	Distributed/ de-centralised storage and analytics facilities.		
4	Data use	AGGREGATE	Anoymisation techniques. Data quality, data provenance.		
5	All phases ENFORCE/ DEMONSTRATE		Automated policy definition, enforcement, accountability and compliance tools.		



Privacy Enhancing Technologies in Big Data

Anonymization in big data (and beyond)

Utility and privacy

Attack models and disclosure risk

Anonymization privacy models

Anonymization privacy models and big data

Anonymization methods

Some current weaknesses of anonymization

Centralized vs decentralized anonymization for big data

Other specific challenges of anonymization in big data

Challenges and future research for anonymization in big data

Encryption techniques in big data

Database encryption

Encrypted search

Security and accountability controls

Granular access control

Privacy policy enforcement

Accountability and audit mechanisms

Data provenance

Transparency and access

Consent, ownership and control

Consent mechanisms

Privacy preferences and sticky policies

Personal data stores





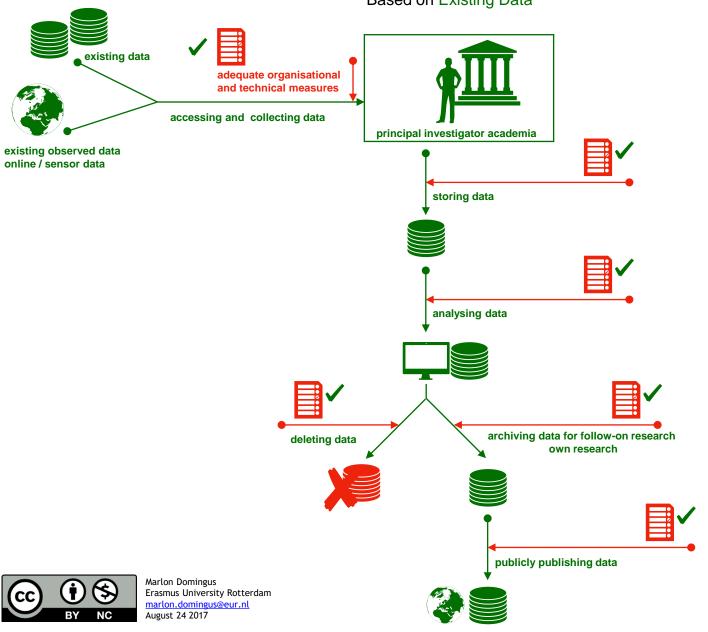
Research Scenarios

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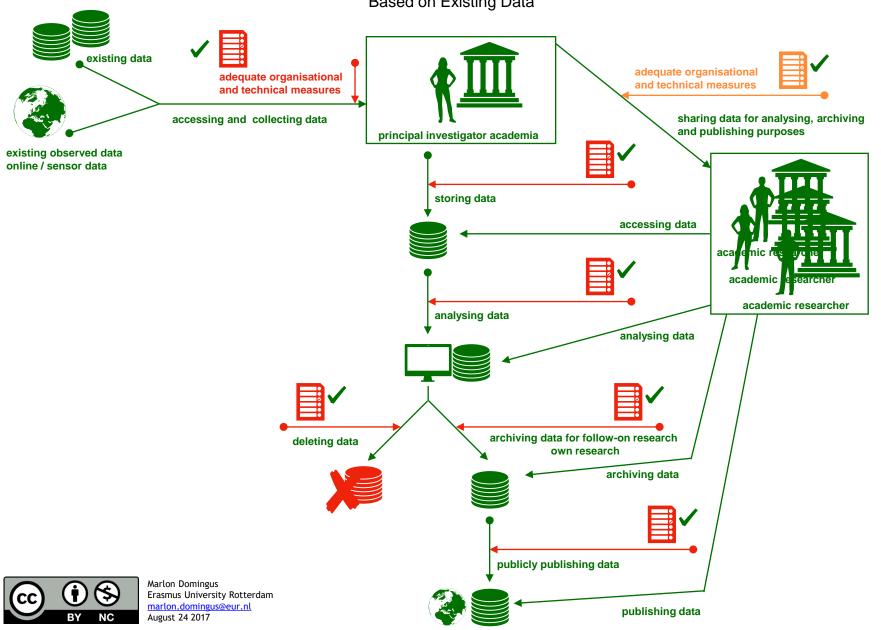
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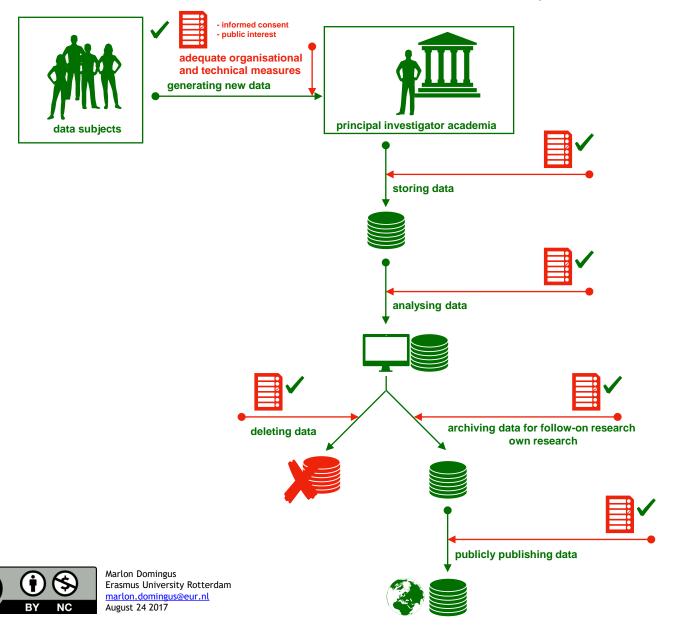
1. Individual Academic Research Based on Existing Data



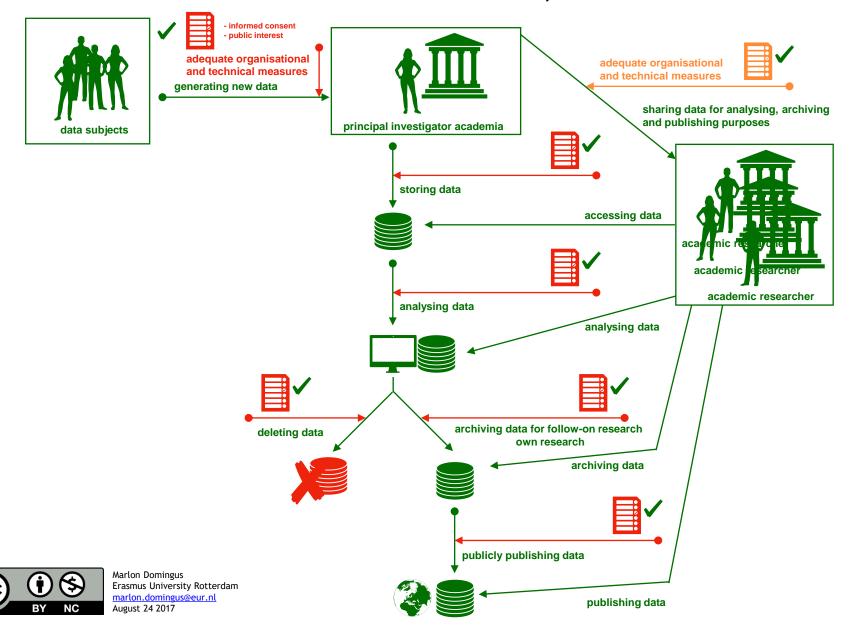
2. Academic Research by an International Research Group
Based on Existing Data



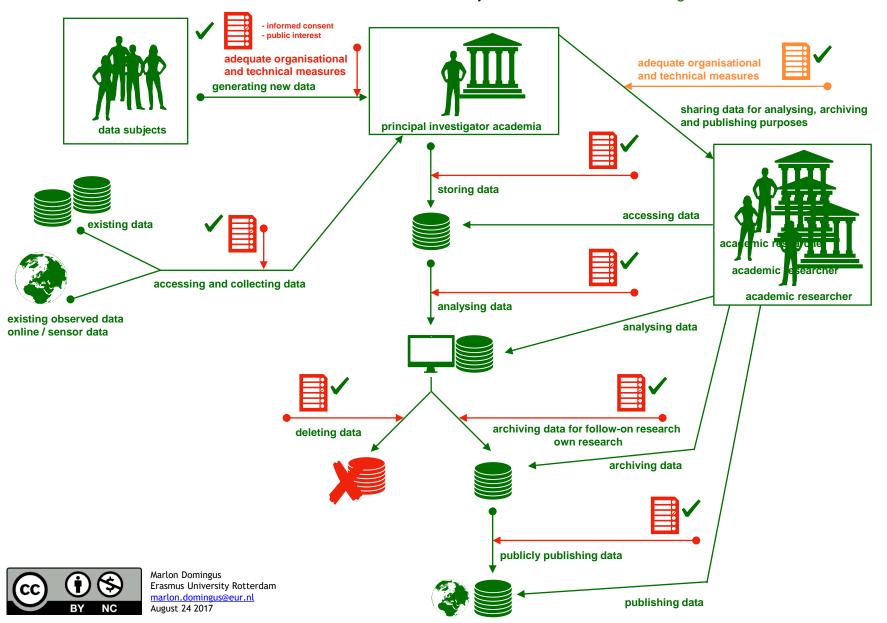
3. Individual Academic Research Based on Generated Data from Data Subjects



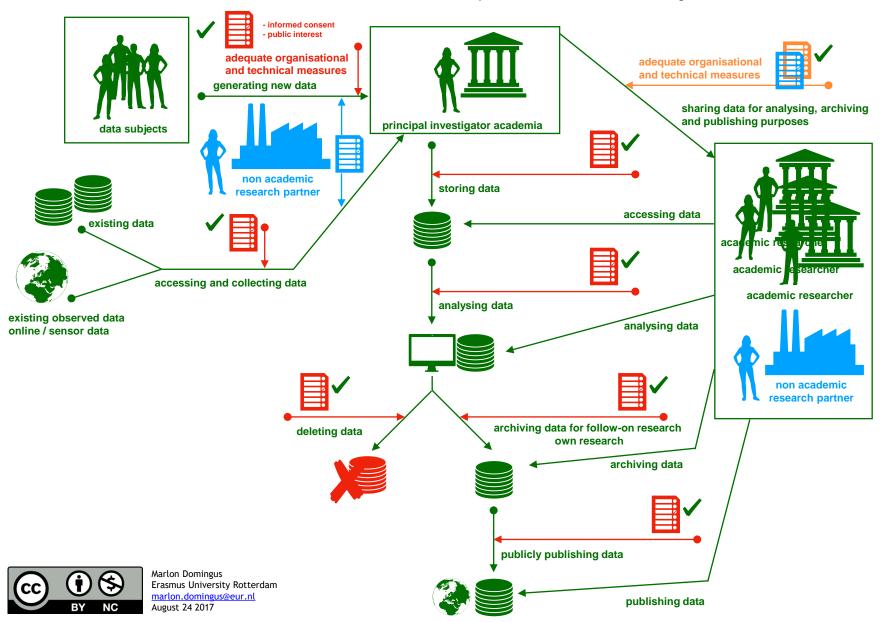
4. Academic Research by an International Research Group Based on Generated Data from Data Subjects



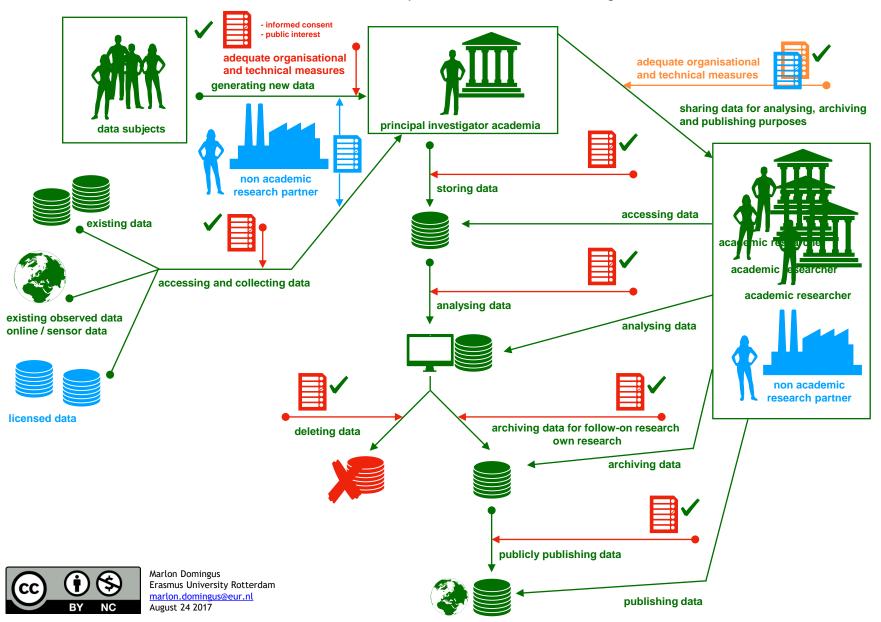
5. Academic Research by an International Research Group Based on Generated Data from Data Subjects Combined With Existing Data



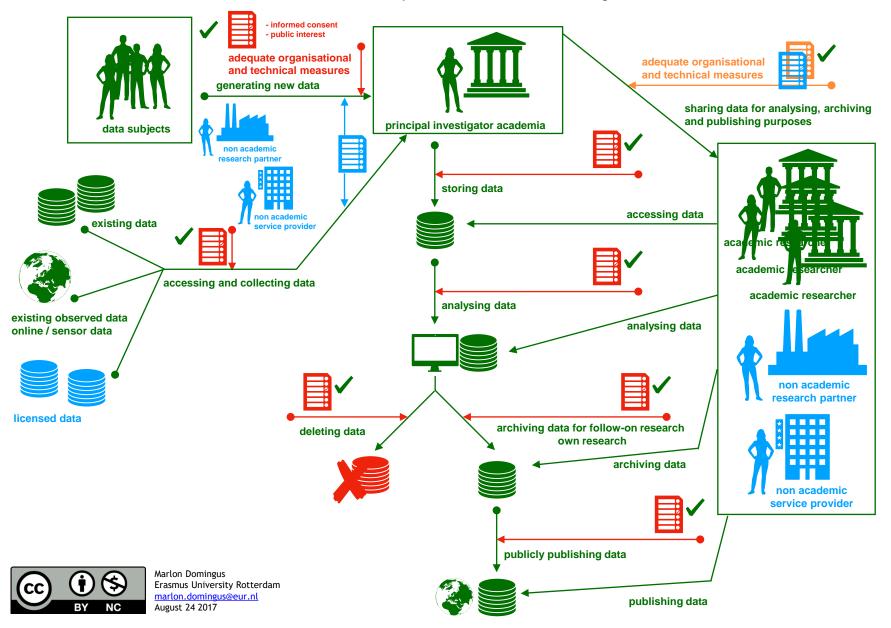
6. Academic Research by International Public - Private Research Group Based on Generated Data from Data Subjects Combined With Existing Data



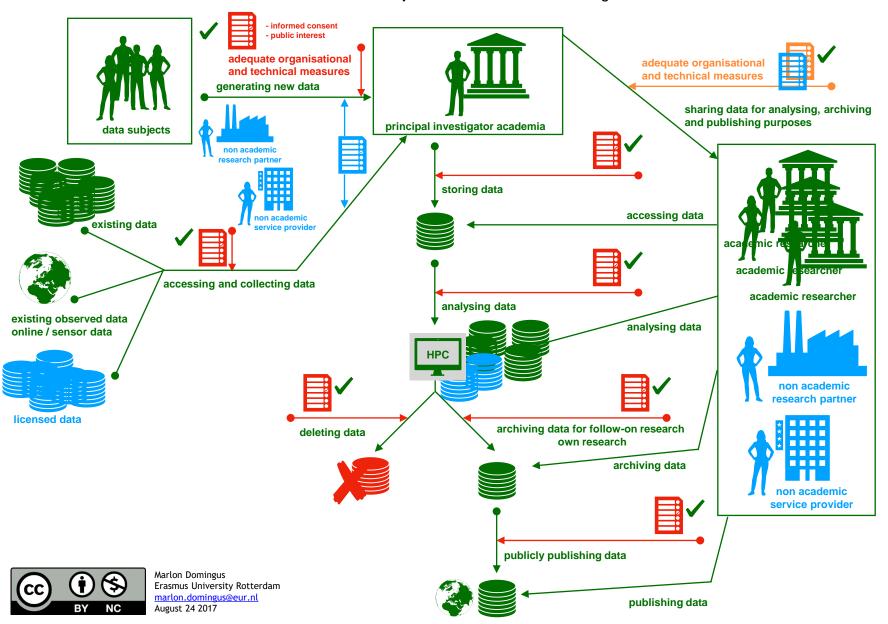
7. Academic Research by International Public - Private Research Group Based on Generated Data from Data Subjects Combined With Existing Data and Licensed Data



8. Academic Research by International Public - Private Research Group & Third Parties Based on Generated Data from Data Subjects Combined With Existing Data and Commercial Data



9. Academic Big Data Research by International Public - Private Research Group & Third Parties Based on Generated Data from Data Subjects Combined With Existing Data and Commercial Data



Research Scenario 1: Individual Academic Research Based on Existing CBS MicroData: Privacy Principles and Corresponding Specific Actions

action	description	generic actions	corresponding actions
further processing of existing personal data	Further processing for archiving purposes in the public interest, scientific or historical research purposes.	access control, permission control, logging and monitoring of mutations	 The microdata are to be used solely for statistical purposes, i.e. not for administrative, judicial or fiscal purposes, nor for control purposes against individuals, companies or institutions. Permission: only you via personal token and username / password Access: only you via Remote Access terminal and a CBS register phone (for RA SMS code) or on site (CBS) No public wifi
storing personal data	Processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.	de-identify data, access control, permission control, logging and monitoring of mutations, encryption of data, storage and communication	 You may not take information outside the Remote Access environment by overwriting the data, taking photos or using the function button 'printscreen'. Always use the export folder in your account to export information from the Remote Access environment so employees of CBS can check it for disclosure risks. In case of disclosure: delete export folder.
analysing personal data	Processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.	de-identify data, access control, permission control, logging and monitoring of mutations, encryption of data, storage and communication	Minimum number of observations: All tabular and similar output should have at least 10 units (unweighted) underlying any cell or data point presented. Models: all modelled output should have at least 10 degrees of freedom and at least 10 units have been used to produce the model. Degrees of freedom = (number of observations) -/- (number of parameters) -/- (other restrictions of the model). Rules for frequency tables: Group disclosure: In all tabular and similar output no cell can contain more than 90 % of the total number of units in its row or column to prevent group disclosure. Rules for magnitude tables: Dominance: In alle magnitude tables and similar quantitative data, the largest contributor to a cell should not contribute more than 50 % to the total amount in the cell.
archiving personal data	Processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.	de-identify data, access control, permission control, logging and monitoring of mutations, encryption of data, storage and communication	It is prohibited to offer microdata as output. This also means that: - The (SPSS) command LIST cases may not be used in the output No individual linking variables, such as RIN, RINADRES, BEID, BRIN, can be included in the output.

Research Scenario 1: Individual Academic Research Based on Existing CBS MicroData: Privacy Principles and Corresponding Specific Actions

Microdata Services – Remote Access Sanctioning Policy

	Description	Sanction ¹
Minor breach	If an action by the Remote Access (RA) user leads to an incident, this is a minor breach. An	Warning letter to the supervisor of the researcher(s) and
	incident is a disturbing event or circumstance that may cause disruption of Statistics Netherlands'	revocation of the privilege to post-check for the entire project
	(hereinafter CBS) processes.	for a period of up to six months. The breach shall be recorded
		for 3 years. If a new incident is reported within one year after
	The following is considered an incident in any case:	the first incident in a project, these breaches shall be
	Failure to report the missing, loss or theft of:	considered severe.
	a. RA username and/or password;	
	 b. a phone that has been registered with CBS for the RA SMS code; 	
	c. RA token provided by CBS.	
	2. Lending of the RA token.	
Severe	A security incident is an incident which possibly violates the confidentiality, integrity or	Revocation of login rights of the researcher involved for a
breach	availability of data available within CBS.	period of up to one month as well as revocation of the
	The following breaches are considered severe in any case:	privilege to post-check for the entire project for a period of up
	1. Bypassing the output control by copying, photographing etc. of RA aggregated data from the	to six months, depending on the severeness of the breach and
	monitor.	the intensity of the use of RA facilities. The organisation of the
	2. Working in a public space.	researcher(s) must take measures to prevent recurrence. The
	3. Working on a computer which connects to the Remote Access via a public WiFi network (for	breach shall be recorded for 3 years. If more than one severe
	example on trains, in cafes etc.).	breach is reported within one year after completion or within 3
	Letting an unauthorised person work in the RA environment.	years during the project, these shall be considered very
	Otherwise violating the confidentiality of the data provided.	severe.
Very severe	A data leak is a security incident in which personal or business data have been lost or in which it	Suspension of the project agreement for all researchers
breach	cannot reasonably be ruled out that personal or business data were processed unlawfully (a full	involved for a period of at least 6 months up to 1 year,
	definition can be found on the website of the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).	depending on the severeness of the breach and the intensity of the use of RA facilities. All tokens of researchers involved
		are deactivated during the suspension period. After the
	The following breaches are considered very severe in any case:	suspension period, the organisation may re-submit a request
	1. Bypassing the output control by copying, photographing etc. of RA personal or business data	with CBS for restarting the project. Whether the project
	from the monitor.	agreement is restarted by CBS also depends on the measures
	2. Not destroying the output if post-checks indicate that the output still is not safe. Or:	taken by the organisation to prevent recurrence. The breach
	Otherwise causing or contributing to a data leak.	shall be recorded for 3 years.

Typical Issues

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Typical Issues

- 1. Legal Ground
- 2. Further Processing
- 3. Informed Consent



Legal Ground: Article 6 EU GDPR "Lawfulness of processing"

1. Processing shall be lawful only if and to the extent that at least one of the following applies:

=> Article: <u>9</u>

(a) the data subject has given **consent** to the processing of his or her personal data for one or more specific purposes;

=> Article: 7

=> Recital: 42, 171

- (b) processing is necessary for the performance of a **contract** to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract;
- (c) processing is necessary for compliance with a legal obligation to which the controller is subject;
- (d) processing is necessary in order to protect the <u>vital interests</u> of the data subject or of another natural person;
- (e) processing is necessary for the performance of a task carried out in the **<u>public interest</u>** or in the exercise of official authority vested in the controller;
- (f) processing is necessary for the purposes of the <u>legitimate interests</u> pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child.

=> Article: <u>13</u>, <u>21</u> => Recital: 113, 47

Boint (f) of the first subparagraph shall not apply to processing carried out by public authorities in the performance of their tasks

1. The EU General Data Protection Regulation:

Article 9 GDPR: 2. Paragraph 1 shall not apply if one of the following applies:

- (a) the data subject has given explicit consent to the processing of those personal data for one or more specified purposes, except where Union or Member State law provide that the prohibition referred to in paragraph 1 may not be lifted by the data subject;
- (b) processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject in the field of employment and social security and social protection law in so far as it is authorised by Union or Member State law or a collective agreement pursuant to Member State law providing for appropriate safeguards for the fundamental rights and the interests of the data subject;
- (c) processing is necessary to protect the vital interests of the data subject or of another natural person where the data subject is physically or legally incapable of giving consent;
- (d) processing is carried out in the course of its legitimate activities with appropriate safeguards by a foundation, association or any other not-for-profit body with a political, philosophical, religious or trade union aim and on condition that the processing relates solely to the members or to former members of the body or to persons who have regular contact with it in connection with its purposes and that the personal data are not disclosed outside that body without the consent of the data subjects;
- (e) processing relates to personal data which are manifestly made public by the data subject;
- (f) processing is necessary for the establishment, exercise or defence of legal claims or whenever courts are acting in their judicial capacity;
- (g) processing is necessary for reasons of substantial public interest, on the basis of Union or Member State law which shall be proportionate to the aim pursued, respect the essence of the right to data protection and provide for suitable and specific measures to safeguard the fundamental rights and the interests of the data subject;
- (h) processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care

Further Processing

1.3.2. De grondslag verdere verwerking voor onderzoek

De hoofdregel voor een rechtmatige verwerking is dat organisaties die persoonsgegevens verwerken een rechtmatige grondslag moeten hebben voor de verwerkingsactiviteit. Artikel 6 van de verordening geeft aan welke grondslagen mogelijk zijn. Artikel 41 van de Wet op het Centraal bureau voor de statistiek is een belangrijk voorbeeld voor een wettelijke grondslag voor verwerking van persoonsgegevens voor onderzoek. Het CBS is bevoegd om -mits er voldaan is aan maatregelen bij het CBS en de verzoeker- persoonsgegevens te verstrekken of toegankelijk te maken aan universiteiten in de zin van de WHW of andere bij wet ingestelde instellingen voor het doel van statistisch of wetenschappelijk onderzoek. Daarnaast is een verwerking bijvoorbeeld toegestaan als er toestemming van de betrokkene is of als de verwerking noodzakelijk is voor het gerechtvaardigde belang van de verantwoordelijke of een derde. De verantwoordelijke mag dan een afweging maken of verdere verwerking voor een ander doel toegestaan is. De nationale wetgever kan daarnaast in een specifieke wettelijke bepaling verdere verwerking toestaan als noodzakelijk en evenredige maatregel voor een zwaarwegend algemeen belang, zoals uitgewerkt in artikel 23 lid 1 AVG. Daarbuiten is de verdere verwerking slechts rechtmatig indien en voorzover de verwerking noodzakelijk is voor de behartiging van de gerechtvaardigde belangen van de verwerkingsverantwoordelijke of van een derde, behalve wanneer de belangen of de grondrechten en de fundamentele vrijheden van de betrokkene die tot bescherming van persoonsgegevens nopen, zwaarder wegen dan die belangen, met name wanneer de betrokkene een kind is (artikel 6 (1) (f) AVG). Het verkrijgen van een nieuwe rechtmatige grondslag op grond van deze afweging mag overigens niet als de aanvankelijke grondslag berust op toestemming van betrokkenen.

Artikel 5 (1) b AVG noemt nadrukkelijk de mogelijkheid van verdere verwerking voor het doel van wetenschappelijk onderzoek.

...de verdere verwerking met het oog op archivering in het algemeen belang, wetenschappelijk of historisch onderzoek of statistische doeleinden wordt overeenkomstig

artikel 89, lid 1, niet als onverenigbaar met de oorspronkelijke doeleinden beschouwd.

Source: Addendum 1, pg 36. VSNU Code of conduct for using personal data in research. To appear online: http://www.vsnu.nl/en_GB/code-personal-data

Bij de grondslag verdere verwerking is het daarom geen obstakel dat het wetenschappelijk onderzoek gericht kan zijn op een ander doel. De overige criteria voor de

Informed Consent

Standaard EUR Informed Consent Formulier

versie 0.1 M. Nariman and M. Domingus, Juni 2017. Met dank aan Daphne van de Bongardt voor praktische voorbeelden.



Vrijwilligheid

Deelname aan dit onderzoek is geheel vrijwillig. Je kunt als deelnemer jouw medewerking aan het onderzoek te allen tijde stoppen, of weigeren dat jouw gegevens voor het onderzoek mogen worden gebruikt, zonder opgaaf van redenen.

Dit betekent dat als je voorafgaand aan het onderzoek besluit om af te zien van deelname aan dit onderzoek, dit dit op geen enkele wijze gevolgen voor jou zal hebben. Tevens kun je tot 5 werkdagen (bedenktijd) na het interview alsnog de toestemming intrekken die je hebt gegeven om gebruik te maken van jouw gegevens.

In deze gevallen zullen jouw gegevens uit onze bestanden worden verwijderd en vernietigd. Het stopzetten van deelname heeft geen nadelige gevolgen voor jou of de eventueel reeds ontvangen vergoeding.

Als je tijdens het onderzoek, na de bedenktijd van 5 werkdagen, besluit om jouw medewerking te staken, zal dat eveneens op geen enkele wijze gevolgen voor je hebben. Echter: de gegevens die u hebt verstrekt tot aan het moment waarop uw deelname stopt, zal in het onderzoek gebruikt worden, inclusief de bescherming van uw privacy zoals hierboven beschreven. Er worden uiteraard geen nieuwe gegevens verzameld of gebruikt.

Als u besluit om te stoppen met deelname aan het onderzoek, of als u vragen of klachten heeft, of uw bezorgdheid kenbaar wilt maken, of een vorm van schade of ongemak vanwege het onderzoek, neemt u dan aub contact op met de onderzoeksleider:

[Contactgegevens in te vullen door de onderzoeksleider]



Next Steps

ODISSEI workshop, Utrecht, October 26 2017

Marlon Domingus



Privacy: Maturity Model

Capability Maturity Model for Safeguarding Privacy in Academic Research or: The <u>GDPR</u> * Readiness Levels Marlon Domingus, April 2017 version 0.3						
	Level 1. Initial	Level 2. Repeatable	Level 3. Defined	Level 4. Managed	Level 5. Optimised	
Across the university	"What is this acronym: "GDPR" everyone is talking about?" 'I'm afraid we have to do something related to this, but don't know what, why and how.' University appoints a Data Protection Officer (DPO).	People across the university are meeting on a regular basis to share their practices, based on application of the <i>Privacy Impact Assessment</i> (PIA). A common language and understanding emerges on how to safeguard the privacy of data subjects in the collection, processing and sharing of personal data.	A standard data protection process is defined and communicated, in which people in various roles have a responsibility for their part and/or the whole. Generic instruments are evaluated, selected and implemented. A shared vocabulary exists to understand each other whilst working on tailored solutions.	Typical research scenarios are fully supported, GDPR compliant, as a standard service. Ongoing evaluation is in place for improving the quality of the GDPR compliancy support. Tailored support is in place for specific (new / complex) aspects in research scenarios.	GDPR is considered a starting point for the University to develop its own distinctive position. This position is <i>above par and</i> reflected in the University's policy, guidelines principles of ethics committees, and as such recognisable both in research and research support.	
Faculty	Faculty dealing with sensitive data have a heterogeneous understanding of privacy and data protection. What appropriate behaviour is, is a matter of opinions. In general 'privacy' is considered relevant, but a black box.	Faculty are discussing data protection practices from within their discipline. Faculty develop a strategy (with or without central support) to comply to various (external) data protection requirements by, e.g. research funders.	Faculty are familiar with what is expected of them in terms of safe-guarding the privacy of their data subjects, and have access to tooling and support to do so, in their administrative tasks and teaching capacities. Solutions for generic research scenarios are available for faculty.	Faculty routinely design their research in terms of PBD and have access to a library of relevant and tailored documents to support them. Privacy is no longer considered an external threat, or burden, but the obvious way to be transparent on how to treat the rights of data subjects / citizens.	GDPR is considered the baseline from a research professionalism perspective. Privacy is seen as an important strength. By ensuring trust in transparant and responsible research, privacy is an enabler of societal relevance and impact of research. Regular checks are built in, to check what to improve and how.	
Legal	Legal staff is getting acquainted with the GDPR. Examining the rights, responsibilities, roles and responsibilities. Discussing available relevant (best and worst) practices.	Relevant examples, practices, instruments and relevant legal expertise are combined. Templates and model provisions are drafted to cover the relevant area. The first Register draft is created. PIA strategies are explored.	All GDPR concepts, rights and roles are clear, defined and documented in the context of academic research. Legal staff pro actively contribute to research support with <i>Privacy By Design and by Default</i> (PBD) implementations.	All roles, instruments, contracts and template wordings are in place for GDPR compliant support in various research scenarios. Legal staff act as embedded research supporters, in cooperation with the DPO and the ethical committee(s).	Legal staff is actively involved in privacy impact assessments of (I) new innovative tooling and instruments and (2) innovative forms of cooperation in research, to assess the responsible application for research purposes.	
CIO	Privacy is discussed in the	Privacy is included in the Business	A privacy policy enters into	All relevant GDPR aspects are	CIO is at all times willing and able	

Privacy is discussed in the context of governance and e-

strategy. Privacy principles are discussed in the context of Higher Education Reference Architecture.

Privacy is typically approached from a information security point of view. Typically public cloud tooling is banned, usually with no alternative available. Many opinions on what is relevant and required.

Privacy is included in the Business Function Model, Information Model, Business Process Model, Application Model & Platform. A privacy policy is drafted.

Relevant Privacy Enhancing Technologies (PETS) are explored and tested in pilots with faculty. IT recognises the validity of research as a target group, distinct from support for education and business operations.

A chain of PETS is implemented as basic services for research.

force. Guidelines are distributed.

An updated information security

policy is implemented. CIO

designs PBD strategies.

Selection and prioritisation in collaboration with Faculty, Legal and CIO.

All relevant GDPR aspects are addressed in the privacy-, information security policy and governance. CIO appoints privacy officers in

collaboration with Legal.

The baseline PETS are embedded in the working environment of researchers and supported (both individually and in workshops for faculty).

CIO is at all times willing and able to demonstrate the GDPR compliancy of information processing within the university. Checks and balances are in place to stimulate responsible behaviour.

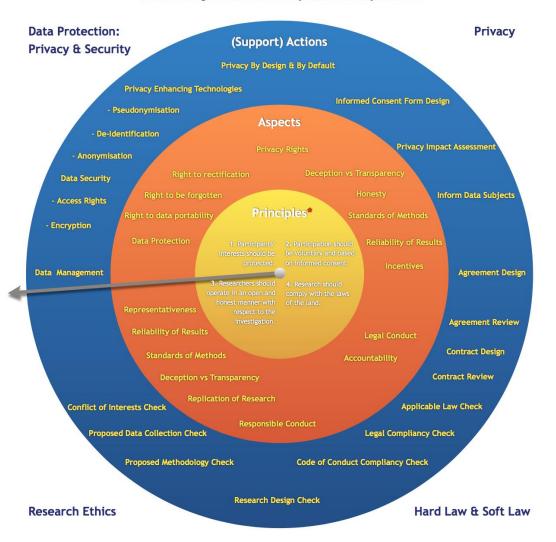
Support for the whole research life cycle for both open science and closed science is available as self service from the IT service catalogue. A process is in place to design, implement and steward tailored PET solutions.

See: https://creativecommons.org/licenses/by-nc/4.0/legalcode

* See for EU General Data Protection Regulation (GDPR): http://www.privacy-regulation.eu/en/index.htm

Understanding Integrity. An inquiry into the principles of proper academic practice. A Moral Compass.

Marlon Domingus. Erasmus University Rotterdam. May 30 2017.





^{*} See: Martyn Denscombe, pp 329 - 343, The Good Research Guide. For small-scale social research projects. Fourth Edition. Maidenhead, England McGraw-Hill/Open University Press 2010.

How to use the compass

In the core, the four Denscombe principles, serve as a starting point.

In the next layer, the aspects related to these principles are listed.

In the outer layer, the actions for faculty and/or research support staff are listed.

The arrow aligns the principles with the corresponding aspects and actions

Thus four quadrants appear, with a focus on the distinct aspects of research integrity. Traditionally ethics committees look at the aspects of the lower left quadrant. How to address the aspects in the rest of the compass? Suggestion: work together with the Data Protection Officer and the Legal Department for a new governing approach to assessing proper academic practices.

Questions?

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